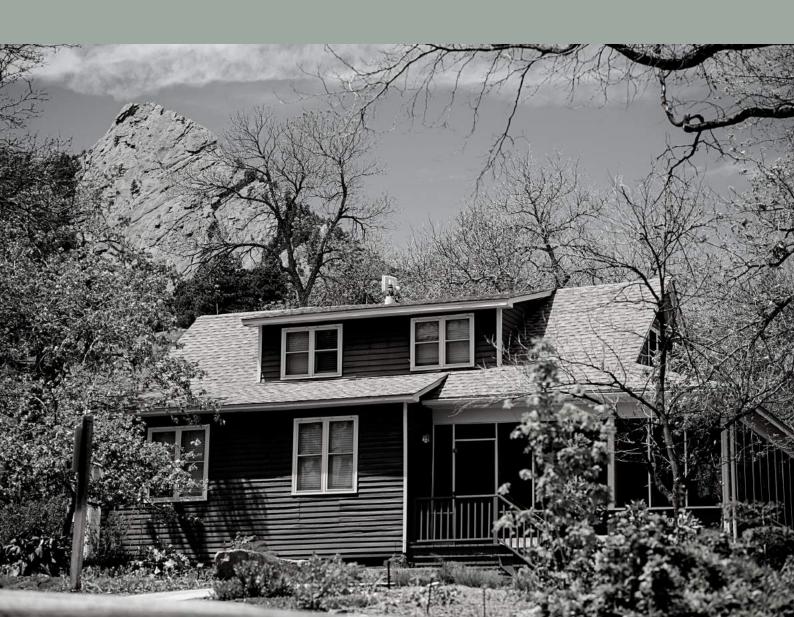


# NATURALLY SAFE, COLORADO CLEAN



## COLORADO CLEAN

Since 1898, the health and wellness benefits of our mountain location have been part of the Chautauqua visitor experience. Now, more than ever though, the spacious design of our campus with its "socially distanced" private cottages, open-air auditorium, wraparound Dining Hall porch, and front door access to 40 miles of world class trails help make your visit a safe and healthy one.

We combine these naturally health-giving features with our commitment to hospitality best practices that meet or exceed every federal, state and local guideline for safety. So much so that Chautauqua is one of 65 business in Boulder County that is 5-star certified for its enhanced protocols and safety response plan.

In other words, we have raised our already high standards for health and safety to Flatirons heights. Our new hygiene and sanitizing protocols, called "Colorado Clean," are intended to help you feel as safe in our cottages, at our events, shopping in our General Store, and eating at our Dining Hall, as you do hiking the miles of trails surrounding Chautauqua.

We are acutely focused on providing our teams with the tools, training, protocols and resources necessary to ensure your party's safety in this challenging environment, but you can help, too, by staying home if you are not feeling well!

## LODGING SAFETY HIGHLIGHTS



Our stand-alone cottages mean most guests have NO exposure to shared elevators or stairwells, corridors, breakfast areas, lobby queues etc. Parking is also contact free as guests self-park with easy access to their cottages.

# Optional contactless check in and check out

Remote arrival and departure procedures offer a warm voice but no physical contact. Cottage entry is via an easy-to-use, sanitized lock box. All the information you need for a relaxed and enjoyable stay is waiting in your private cottage. Soon after arrival, you will receive a friendly welcome call when you can get any of your questions answered.

#### No need for public restrooms

Your stand-alone cottage means there is no need to use public restrooms during your stay. Please know, however, that highly sanitized public restrooms at the Dining Hall are available if you choose not to return to your cottage.



### LODGING

#### Sanitization Procedures

Enhanced cleaning protocols require intensive and frequent sanitizing of high touch areas like doorknobs, furniture (headboards, night tables, couches etc.) and fixtures. We do extra deep cleaning of all surfaces and cottage supplies between stays. This includes the use of HEPA filter vacuums and disinfectant sprays designed to kill viruses. These

#### Fresh air

Keeping the windows open helps us air out cottages and other rooms naturally.

#### Putting our mountain air to work

Each of our cottages is equipped with house fans in living and sleeping areas. These fans circulate the fresh mountain air and keep the rooms cool in the evenings. We also offer HEPA/ULTA filtration in our air conditioning units for those really hot summer days.

#### Clean can be sustainable

Our new bulk toiletry dispensers are much better for the environment than single use toiletries. They are also tamper-resistant and as hygienic as single use toiletries. Between stays all our dispensers are fully sanitized.

## **CONCERTS & EVENTS**



#### Improved air quality

Our open-air auditorium is equipped with "sliders" along the perimeter to allow fresh air to flow through the building, creating a true indoor/outdoor environment. Fresh air is continuously circulated by large fans that span 50+ feet across the auditorium.

#### **Enhanced sanitation practices**

Prior to all scheduled events, our venues are cleaned and sanitized with products that have been determined to be effective by the EPA.

#### **Symptom Screening & Contact Tracing**

We work closely our local health department to symptom screen all of our patrons upon entering the venue. Additionally, our box office team tracks patron data so that in the case of an unforeseen outbreak, we are able to report our findings to local authorities who may contact potentially impacted concert goers.

# NOW RELAX AND ENJOY YOUR STAY WITH US!

# WE WELCOME YOUR QUESTIONS OR SUGGESTIONS ABOUT CHAUTAUQUA HEALTH AND SAFETY PROTOCOLS!

CALL 303.952.1611